



HINO DISTRIBUTORS TRUCK WARRANTY

Hino Distributors (NZ) Ltd warrants new and unused Hino vehicles delivered to the original owner to be free, under normal use and service, from defect in material or workmanship, due to, or evidently attributable to, the fault of the manufacturer for the following period:

Models		Hino Cab, Chassis Components, Engine, & Powerlines <i>Months or Kms (whichever occurs first)</i>
300 Series	XKU, XZU, XJC	36 months or 100,000kms
500 Series (Standard Cab)	FC, FD, FE	36 months or 150,000kms
500 Series (Wide Cab)	FG, GH, FM, FL	36 months or 200,000kms
700 Series	FS, FY, FR, FH, SH, SS	36 months or 250,000kms

WARRANTY IS INCLUSIVE OF FULL PARTS & LABOUR

A free first service has already been carried out pre-delivery of the vehicle. However, to qualify for the Hino Warranty, the customer must have the scheduled warranty 'A Service' completed within the below schedule.

- **300 Series:** 10,000kms, 6 months, or 250hrs (whichever occurs first).
- **500 & 700 Series:** 15,000kms, 6 months, or 250hrs (whichever occurs first).

It is the owner's responsibility to follow the maintenance schedule in the owner's manual, making sure the scheduled maintenance is performed and recorded. This warranty does not cover damage due to improper or insufficient maintenance.

Failure to complete the above Warranty 'A Service' will invalidate this warranty.

This certificate neither permits or authorises any party other than Hino Distributors (NZ) Ltd to assume responsibility in connection with this express warranty.

WARRANTY CONDITIONS

Should warranty service be requested by the retail purchaser of any Hino vehicle, within the stipulated warranty period, the following conditions must be complied with:

1. The vehicle must be presented to the authorised service dealer premises for the necessary service to be carried out in a clean and presentable condition.
2. Salvage operations, vehicle rentals, penalty labour rates, and loss of earning due to down-time are not covered by warranty, and any expenses incurred to the above conditions will be to the customer's account.
3. Hino Distributors (NZ) Ltd, or the authorised service dealer, has sole discretion regarding the validity of a warranty service request.
4. It is strongly recommended that periodic maintenance checks are carried out by the authorised service dealer, to safeguard the conditions of warranty.
5. Factors which will invalidate warranty: Lack of Warranty 'A Service' Inspection, negligence, misuse, ignorance, accident, oversight in maintenance service, unauthorised modification, over-loading, engine over-speeding, normal wear and tear, use of non-genuine parts, repairs carried out by unauthorised service personnel.
6. Consumable items expressly excluded from warranty include: light bulbs, sealed beam units, rubber goods, nipples, fuses, fan belts, air cleaning elements, oil filter elements, fuel filter elements, service and parking brake linings, clutch facings, oil, grease, coolant, fuel, and tyres.
7. Batteries: Warranty period for batteries is twelve (12) months from date into service. **Important Note:** Some ancillary fitted equipment may require heavier duty electrical support components.
8. Radios: Warranty period for radios / media unit is one (1) year from date into service.
9. This warranty does not cover damage due to environmental conditions such as but not limited to airborne dirt, chemicals, resins, and salt. Please refer to the owner's manual for basic vehicle care.
10. All components or items added to the basic cab chassis are specifically excluded from this warranty and should be referred to the respective manufacturer's agent or supplier.
11. This warranty does not apply to a failure of any original components as a consequence of ancillary fitted equipment that may require heavier duty support equipment.
12. Specific items that are a normal servicing requirement, and thus not covered by this warranty, after the free service has been completed:
 - a. Inspection and adjustment of wheel alignment.
 - b. Inspection and tune-up of engine.
 - c. Inspection and adjustment of brake systems.
 - d. Inspection and cleaning of fuel systems, including SCR systems.
 - e. Inspection and adjustment of clutch.
 - f. All other adjustments usually required for the operation of the vehicle.
 - g. Cleaning of fuel, oil, and air elements.
 - h. Other items of periodical services specified by Hino's printed manuals.
 - i. Windshield, window, and mirror glasses.
13. This certificate applies to all new Hino vehicles placed into service after 1st July 2024.
14. This warranty applies to the original purchaser only and is not transferable to any subsequent owners.

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